



DISCONTTOOLS

DISCONTTOOLS user survey 2017

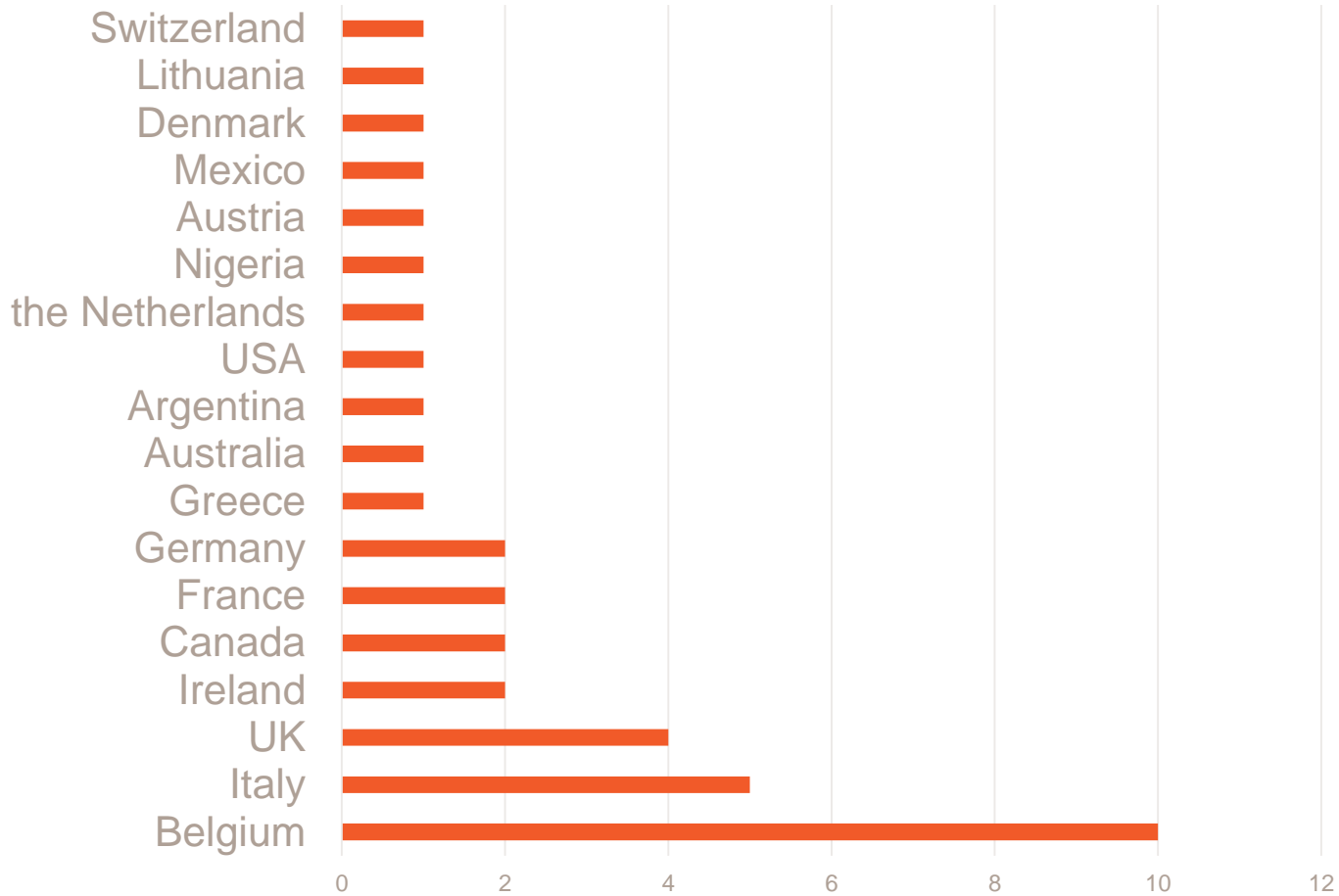
**Presented at Project Management Board meeting,
Brussels, 29st of November 2017**

Belgian Federal Public Service Health, Food chain safety and Environment

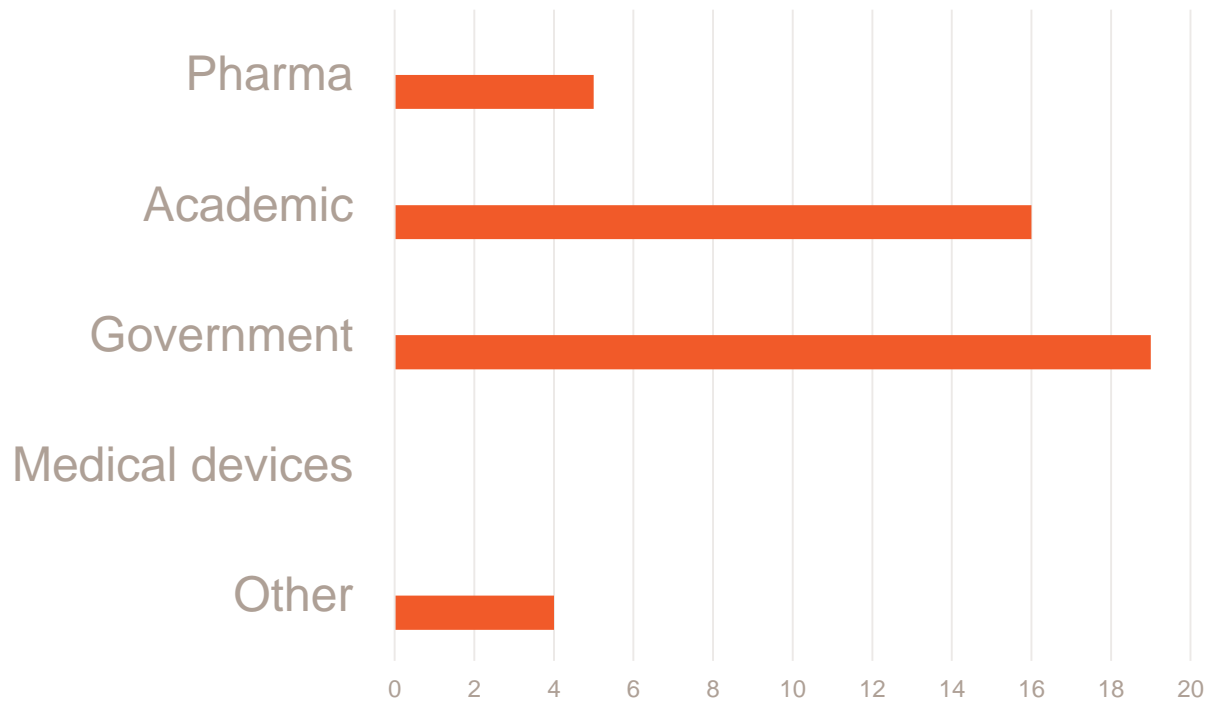




44 respondents with global representation (former survey 33 respondents)

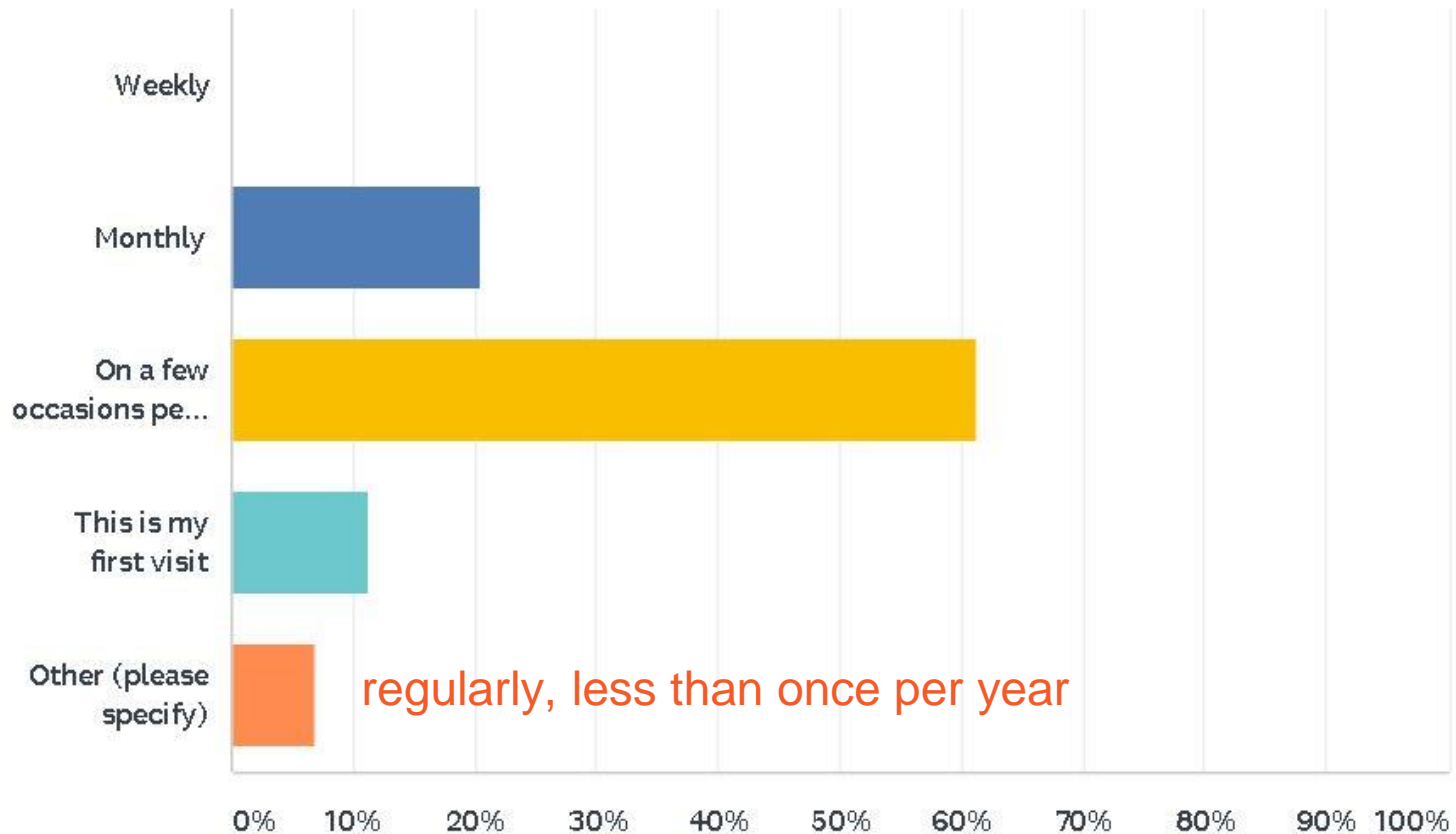


Sector

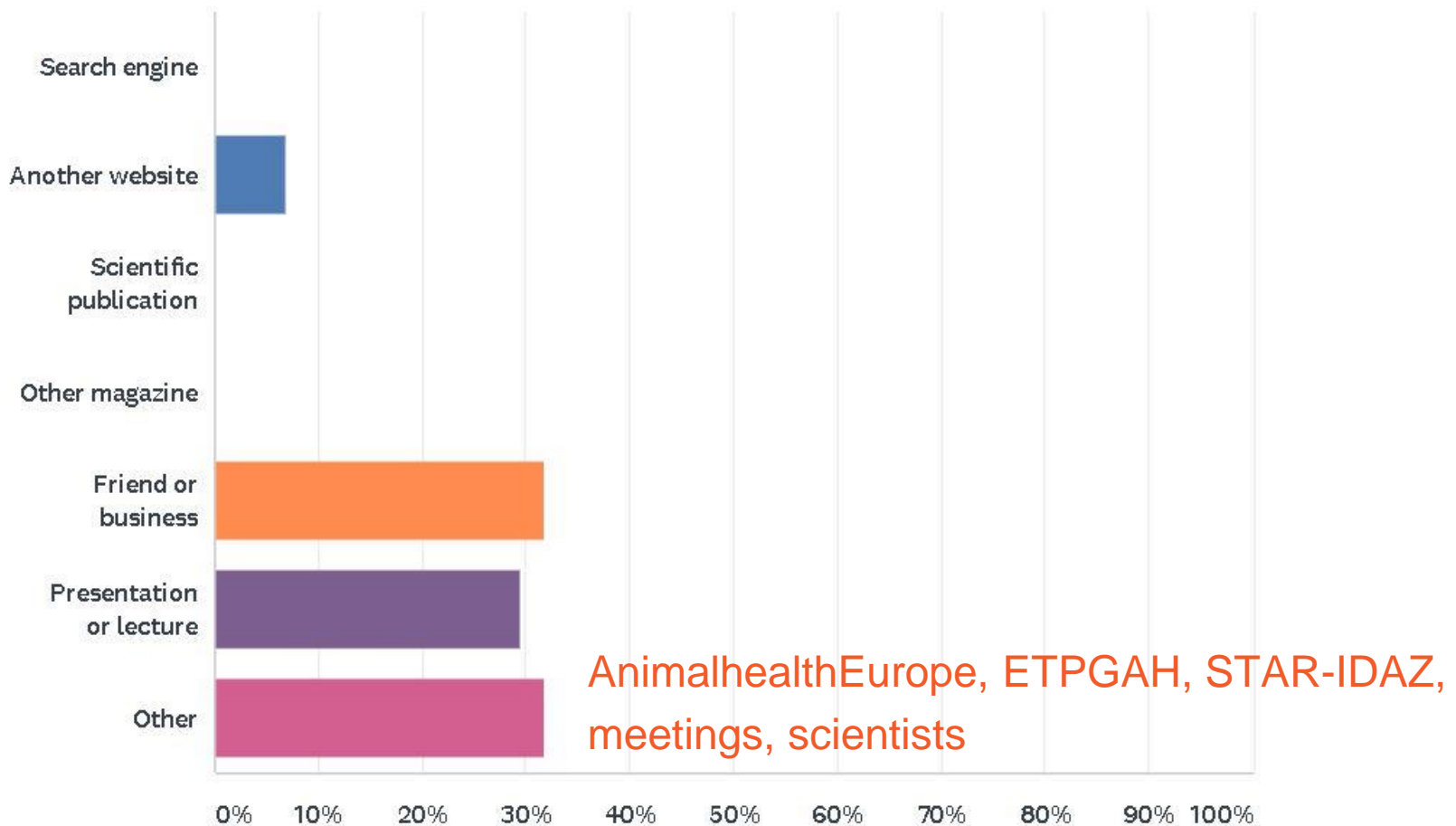


- Other: research council, consultancy

How frequently do you visit the site?



How did you first hear about the site?

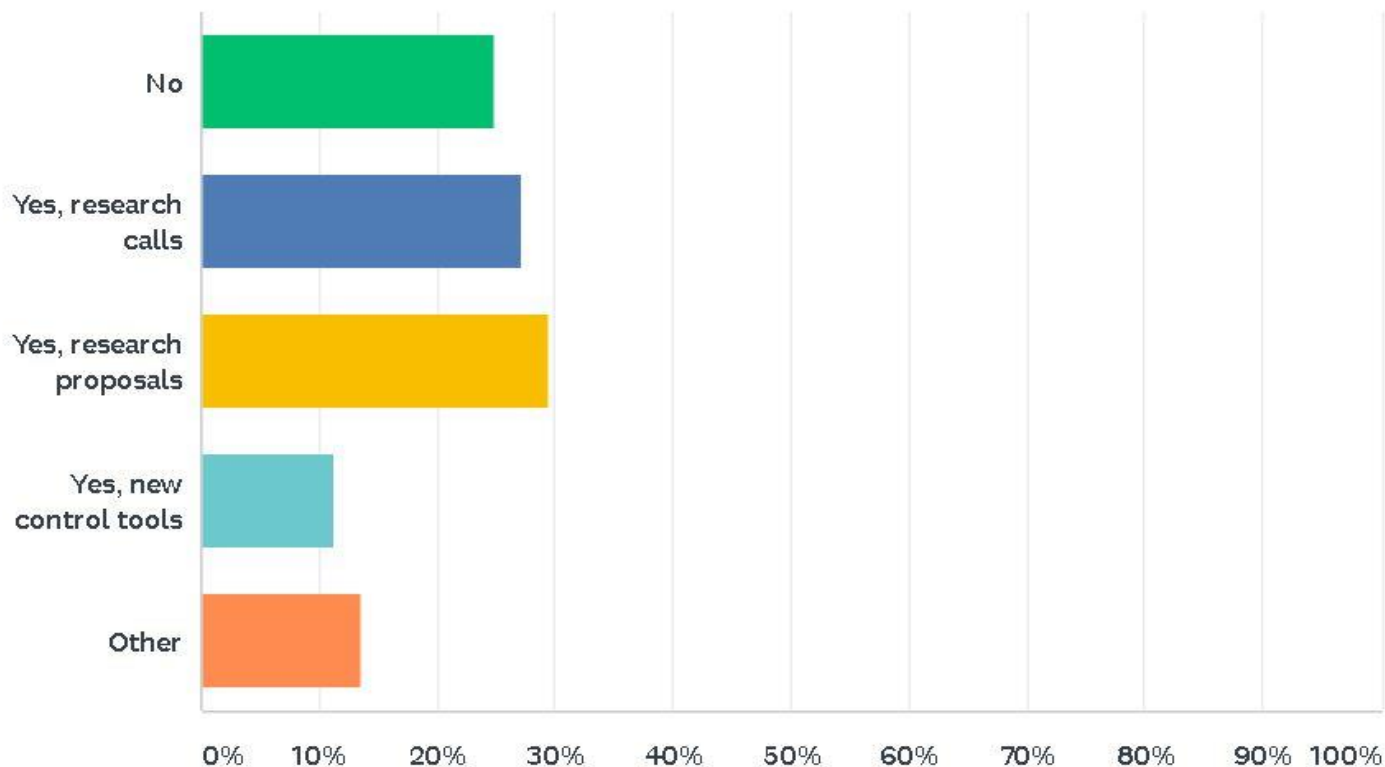


Main reasons for visiting the site?

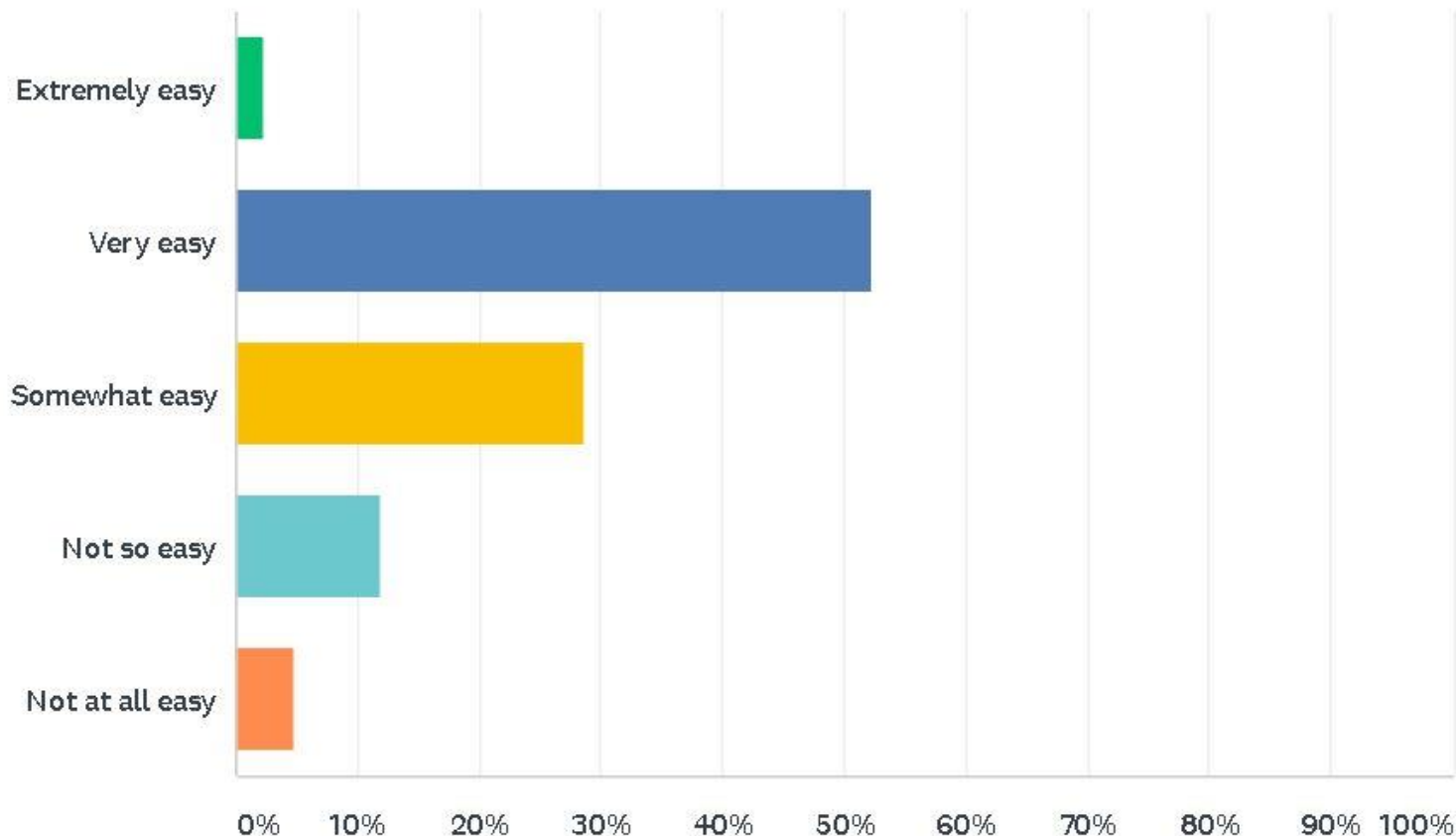
Reason	%
To identify research gaps	59
To increase my general knowledge on a disease	54
To look up disease characteristics	49
To rank diseases in importance	49
To develop a research strategy	34
To understand socio-economic impact of diseases	32
To prepare lectures or presentations	24

Comment: to keep up to date with DISCONTTOOLS activities

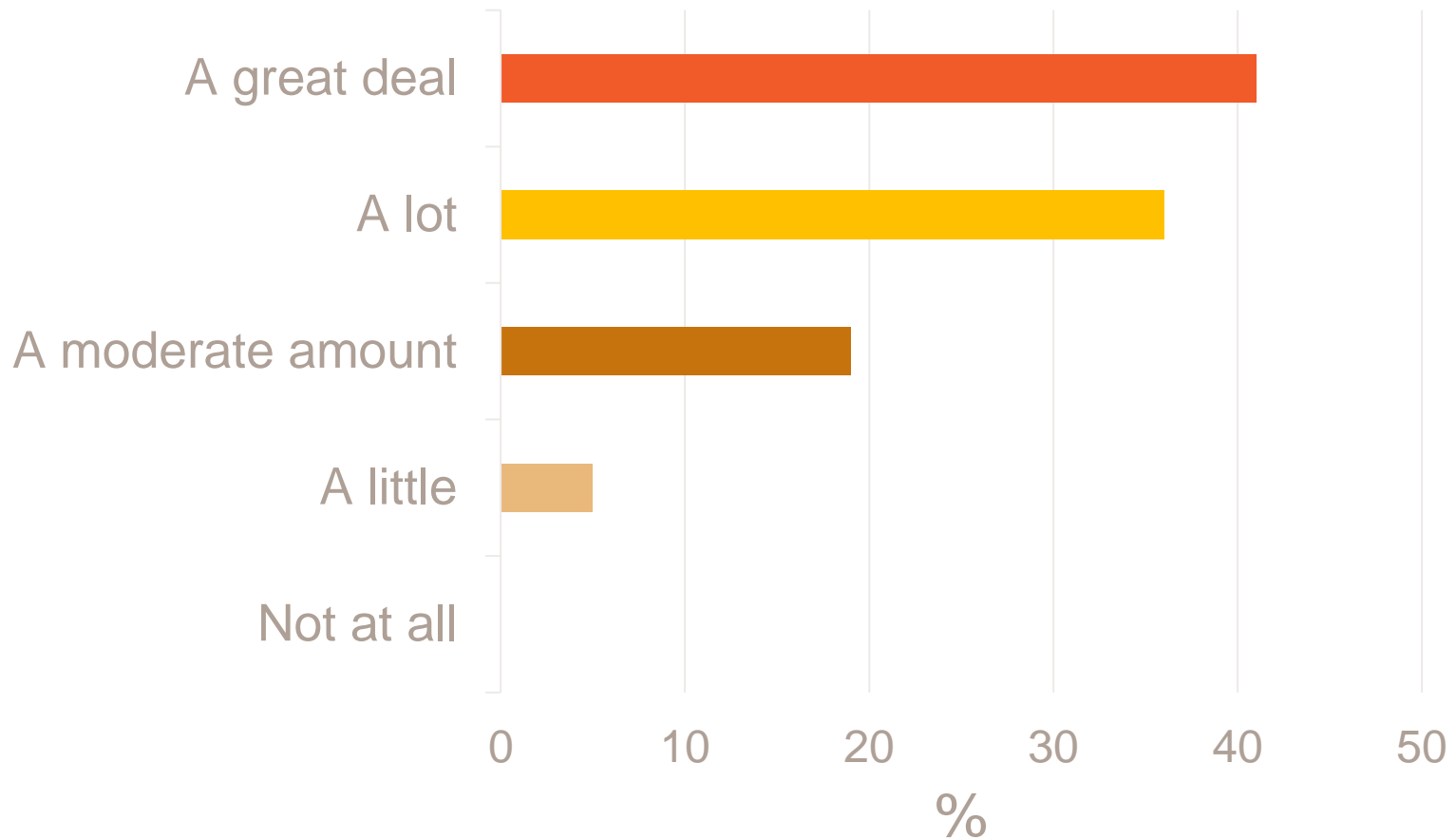
Did the database help you to develop or evaluate new research calls, research strategies, proposals or control tools?



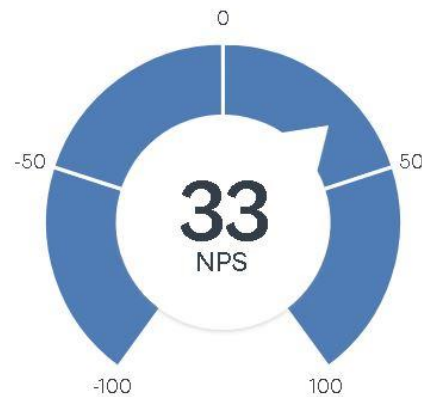
How easy was it to find what you were looking for?



How much do you trust the information?



How likely would you recommend our site to a friend/colleague?



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
21%	26%	53%	33
9	11	23	



What would you most like to see improved? (1)

- Better explain aims, deliverables, governance, ...
- Better search engine and flexibility of the search according various criteria
- Include links to related sources: OIE, ECDC, Santé, EFSA, ...
- One Stop shop for disease information
- Breadth and scope of the gap analysis: more specific info on available products/products in pipeline. Little info on research priorities.



What would you most like to see improved? (2)

- Visibility. Too few people (including students) know of this database.
- More connection/relevance with/to EU calls



DISCONTTOOLS

Visit us at:

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